

# HEALTHY BOROUGH WITH STRONG COMMUNITIES OVERVIEW & SCRUTINY COMMITTEE PRESENTATION

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# Presentation Content

- Current CCTV Platform and Cameras
- CCTV Costs and Charging Structure
- CCTV Investment Programmed
- Legislative/Licensing
- Performance Indicators
- Payback
- Summary
- Questions

# CCTV Cameras Deployed



# ANPR Cameras



## CCTV Cameras Deployed

- 72 (PTZ) Fully Functional CCTV Cameras
- 49 (Fixed Head) CCTV Cameras
- 7 ANPR CCTV Cameras
- Awaiting Installation/Commissioning (2)

## CCTV Recent Commissioning

- Hackworth Park (2) Broadband CCTV
- Dabble Duck Industrial Estate (6) Intranet
- Shildon Leisure Centre (2) Intranet
- Ferryhill Leisure Centre (6) Intranet
- Chilton (Durham Road) 1 Wireless Linked

## CCTV Investment Programmed

- Control Room Desk & Monitor Wall - £20k
- Digital Network Recorder System - £50k
- Camera Replacement/Upgrade Programme - £20k
- Chilton/Trimdon - £20k







## CCTV Management Costs

- CCTV Budget FY 07/08 - £460k
- CCTV Income FY 07/08 - £200k
- SBC Contribution/Subsidy 57%
- £3,000 Per CCTV Camera

## CCTV Management Costs Breakdown

- CCTV Maintenance - £50k
- BT Line Rentals - £62k
- Staff Costs - £300k (14 FTE)
- Electricity Costs £16k

## CCTV Monitoring Charges

	07/08	08/09	09/10
Fixed Head CCTV	£500	£500	£500
Existing Monitoring	£1250	£1400	£1500
New Monitoring	£2000	£2000	£2000

## CCTV Maintenance Charges

	07/08	08/09	09/10
Fixed Head CCTV	£150	£155	£160
Existing Monitoring	£500	£525	£525

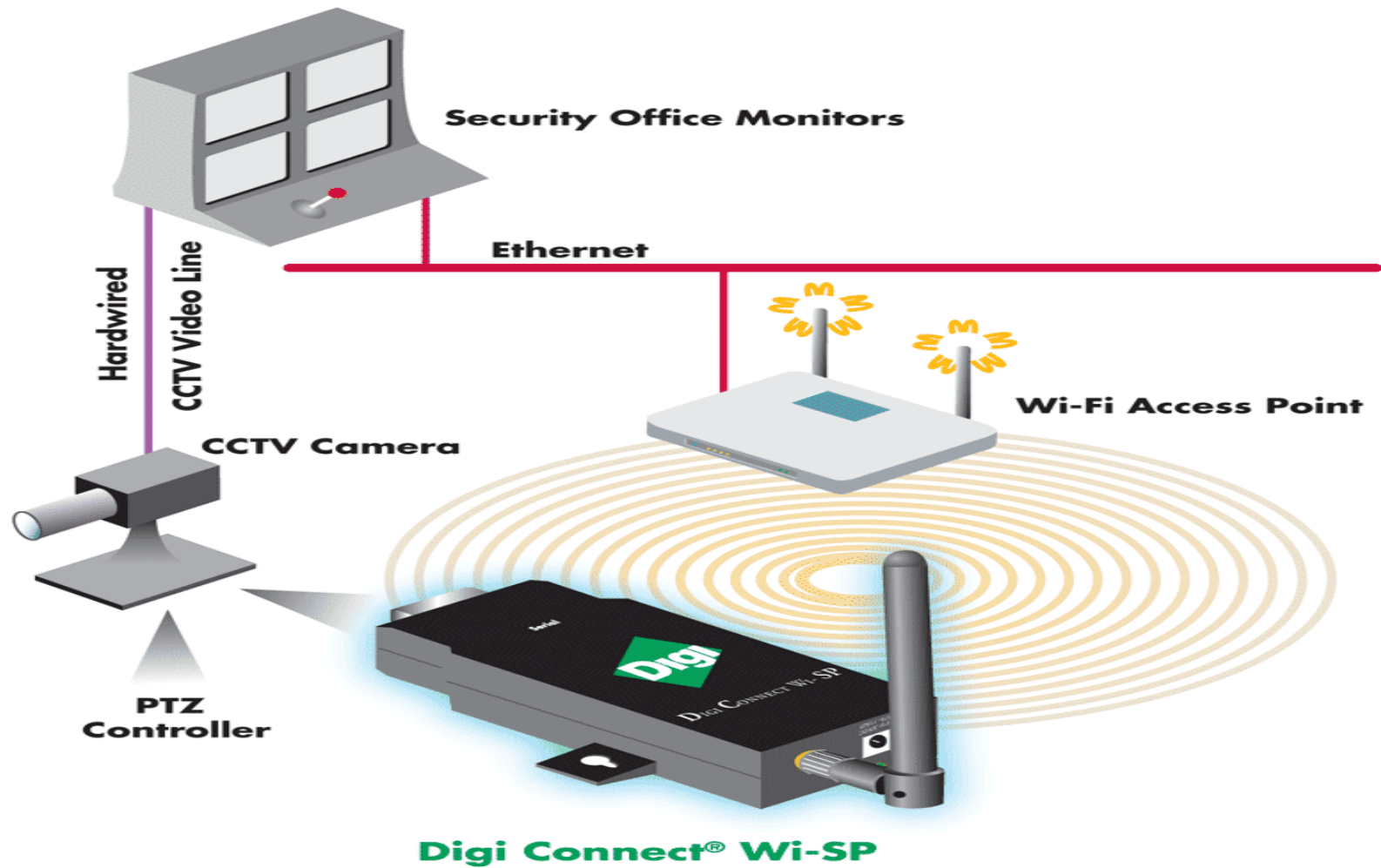
## CCTV – BT Line Rentals

- BT Hold Monopoly (Hardwire Network)
- Recharged as Billed to SBC to Partners
- Wireless £0 Rental Charges
- Broadband £60 per mth Rental Charge
- BT Charges (£767 to £4,326 per Line)

# Deployable CCTV Cameras



# Wireless/Broadband CCTV





# Legislative and Licensing

# Legislative and Licensing

- Security Industry Authority – Mar 04
  - Private Security Act 01
  - Data Protection Act 98
  - SIA Regulator – Mar 06
- CCTV Operators (Renewed 3yrs)
  - Licensed
  - CRB
  - BTEC and NVQ Formalised Training
  - £600 per Operator training and Licensing (Renewals £200 each)

## Future Legislative and Licensing

- Private Security Act 01 – Amendments to Follow
- Data Protection Act 98 – Amendments to Follow
- Terrorism Bill – Implications Significant
- Human Rights Act 04 – Compliance
- SIA – Empowered to Regulate Above

## Accreditation

- Quality Service and Accountability
- Professional Standards and Procedures
- Reporting Procedures
- UK CCTV User Group Approved Scheme – Mar 08
- Code of Practice/Standard Operating Procedures

# Performance Indicators

**Monthly Reports  
Performance Indicators  
Activity**

## Performance Indicators

- Quarterly Reports (Customer Feedback)
- Development of KPI – Ongoing
- Quantifiable Accountability - Corporate Aims/Ambitions
- Operator Performance
- Accountability (Value for Money)

## CCTV Incident By Location

	Totals	%
<b>Newton Aycliffe</b>	<b>171</b>	<b>25</b>
<b>Shildon</b>	<b>56</b>	<b>8</b>
<b>West Cornforth</b>	<b>32</b>	<b>4</b>
<b>Spennymoor</b>	<b>186</b>	<b>27</b>
<b>Sedgefield</b>	<b>33</b>	<b>5</b>
<b>Chilton</b>	<b>66</b>	<b>10</b>
<b>Ferryhill</b>	<b>147</b>	<b>22</b>
<b>Totals</b>	<b>671</b>	

## Activity By Categorisation

	Apr	May	Jun	Jul	Totals	%
Anti Social Behaviour	76	82	82	65	305	45
Vehicle Related	8	12	20	15	55	8
Theft	0	0	0	3	3	0
Substance Misuse	3	2	2	3	10	1
Emergency Services	0	1	0	4	5	1
Suspect Search	0	0	0	5	5	1
Assault	0	0	0	13	13	2
Criminal Behaviour	8	11	13	14	46	7
Criminal Damage	15	9	11	6	41	6
Missing Person	9	19	4	8	40	6
Environmental Damage	15	25	28	14	82	12
Burglary	4	9	9	0	22	3
Suspicious Behaviour	13	12	7	12	44	7
	151	182	176	162	671	



## Police Response to CCTV

	Apr	May	Jun	Jul	Totals	%
Arrest Made	13	18	22	20	73	9
Cautions Issued	1	3	2	2	8	1
Issued Fixed Penalty Notice	4	0	1	2	7	1
Patrol Undertaken	23	7	19	13	62	7
Details Not Known	58	86	63	48	255	30
Vehicle/Persons Stopped/Searched	19	35	23	14	91	11
CCTV Review Carried Out By Police	65	65	79	8	217	26
No Further Action Required	35	28	39	26	128	15
	218	242	248	133	841	

# Control Room Support Activity

	Apr	May	Jun	Jul	Totals
Police Alerted to Incident	66	45	51	39	201
Fire Brigade Alerted to Incident	0	0	2	1	3
Ambulance Alerted to Incident	2	5	3	3	13
Neighbourhood Warden Alerted	23	15	22	3	63
Area Patrol Carried Out By CCTV	111	117	133	132	493
CCTV Recording Review Carried Out	80	78	116	67	341
Incident Monitored	0	0	0	0	0
	282	260	327	245	

# Payback & Summary

## Payback & Summary

- Memorandum of Understanding
- Increased Resource to Monitor CCTV 24/365
- Police Links Stronger/More Responsive
- Reduced Maintenance/Downtime (Maxpro) 17%
- Maintenance Charges increase in FY 08/09 (£25)

## Payback & Summary

- Management Information (Reports)
- ANPR – Restricts Criminal Movements
- New Recording Capability (31 days)
- Remote Patrolling Capability (programmable)
- Improved Monitoring Capability

## Payback & Summary

- Adoption of New Technology
- SIA Licensing – Accredited Service
- Service – Accountability
- Services can be Marketed

## Payback & Summary

- Delivering on Findings of Review
- Moving Towards Greater Share of Funding
- Delivering What the Customer Wants
- Capturing of Incidents Significantly Improved

The End

